**Lower East Side Family Union,** A non-profit organization established in 1974 to strengthen, preserve and empower families seeks qualified professionals to assist in its efforts of enhancing the quality of family life through the delivery of culturally linguistic and responsive services.

**Family Team Conference Facilitator (Full-Time)**  
To facilitate and lead the process for engaging families, community members, and service providers in critical decision-making related to safety and risk. To provide assessment, engagement, case management and other support services that help ensure the safety and well being of children. To ensure responsive action is taken to address families’ needs, accurate and prompt communication and delivery of services in a respectful and culturally appropriate manner.

**Essential Duties and Responsibilities:**

- Lead conference participants in the group process and become involved in the discussion needed to ensure the best decision in regards to the safety and well being of the children.
- Through the skills of brainstorming, assessment, negotiation and consensus building, create in partnership with families and other participants, a safety plan that reflects the family's strengths and incorporates community resources and addresses the safety, behavioral, educational, and psychological needs of children.
- Effectively manages conflict and strong emotions as they arise.
- Accurately records FTC information and decisions on designated forms and in Connections and provide a copy of the report to all conference participants.
- Promotes an inclusive, safe and supportive environment where all participants will be assured that they can and will be heard.
- Provides case interventions and Case Management services.
- Collaborates with internal and external service providers and other stakeholders through clear and concise timely, verbal and written communication.

**Ideal Qualifications and Knowledge Required:**

- B.A. or B.S. in social work or related field; MSW preferred.
- Two or more years experience as a case planner in a child welfare setting.
- Strong written and verbal communication abilities.
- Exceptional listening and communication skills.
- Skilled manager, mentor, and team leader.
- The highest commitment to professionalism and integrity.
- A passion for helping others and for the Lower East Side Family Union mission.
- Strong commitment to customer service.
- Passionate and demonstrated commitment for working with children and families in underserved communities.

**If you're interested in a competitive salary and benefits package send resume with cover letter and salary requirements to: Aphillips@lesfu.org. Please indicate "FTC Facilitator" in the subject line of your email.**